

CERTIFIED PRE-OWNED



GMC



CANADA'S #1 IN CERTIFIED PRE-OWNED VEHICLE SALES*.



*Based on GMCL Certified Pre-Owned Vehicles sold to date

WHAT IS CERTIFIED PRE-OWNED?

“Certified Pre-Owned” is a General Motors of Canada “Brand” (like Chevrolet, Buick, GMC and Cadillac) that offers premium used vehicles through select GM dealerships across Canada.

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WHY IS GENERAL MOTORS OFFERING CERTIFIED PRE-OWNED VEHICLES?

- We realize that you can shop for a good used vehicle at any number of sources. We also realize that many used vehicle customers, like yourself, may be in the market for a new vehicle at some time in the future.
- Through GM Certified Pre-Owned, we're trying to provide our customers with a "new vehicle" type of buying experience on premium, fully reconditioned and affordable used vehicles.
- It's our way of saying "Welcome to the General Motors family."

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INCLUDED WITH YOUR CERTIFIED PRE-OWNED VEHICLE:

-  Inspected and Reconditioned Vehicles ... to GM Standards
-  Manufacturer's Backed Warranty
-  24-Hour Roadside Assistance
-  One-Time 30-Day/2,500 km Exchange Privilege*

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*Whichever comes first.

MANUFACTURER'S WARRANTY

- Every Certified Pre-Owned Vehicle features a minimum 3-month/5,000 km warranty*.
- Depending on the age and kilometres, either;
 - Remaining GM or Manufacturer's warranty
 - A special GM Certified Pre-Owned warranty
- You're protected against major repair expenses for the term of your warranty.
- A variety of longer term Certified Pre-Owned Protection Plans are also available.
- A "No Worries" way of buying your pre-owned vehicle.

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*Whichever comes first.

24-HOUR ROADSIDE ASSISTANCE

With all GM Certified Pre-Owned Vehicles, you also receive General Motors' 24-Hour Roadside Assistance, including*:

- ✓ Roadside service and tow to nearest GM dealer
- ✓ Delivery of fuel
- ✓ Locksmith service
- ✓ Jump-starting
- ✓ Flat tire service
- ✓ Out-of-town lodging and meal allowance

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*Some conditions and limitations apply. Please refer to the Certified Pre-Owned Warranty Booklet for complete details.

30-DAY/2,500 KM EXCHANGE PRIVILEGE

- Take a few days and a few kilometres to get to know your GM Certified Pre-Owned vehicle. If you decide the vehicle isn't right for you, we offer a one-time 30-day or 2,500 kilometre exchange privilege*.

A great “Peace of Mind” feature!

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*Whichever comes first.

150+ POINT INSPECTION/RECONDITIONING



150-POINT INSPECTION

Everything from the exhaust system to cupholders is inspected and reconditioned, if necessary. If the vehicle doesn't pass, we don't sell it as a GM Certified Pre-Owned Vehicle. Period.

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STOCK # _____

Certification Inspection checklist

Inspection Date: _____ VIN: _____

Year/Model: _____ Owner's Manual Present: Yes No Original In-Service Date: ____/____/____

Odometer Reading: _____ Provincial Inspection/Emission Certificate #: _____

Product Campaigns Complete: Yes No Colour/Trim: _____ Repair Order #: _____

VEHICLE HISTORY

Mechanical Inspector Responsibility Begins

1 M	Check tire vehicle mileage against service records for accuracy		
ENGINE COMPARTMENT			
2 M	Visual release, hinges, prep not to go, check provide proper operation		
3 M	Check fresh (not, common)		
ENGINE CONDITION			
4 M	Verify original equipment and condition		
5 M	Valve covers and head gaskets in good condition		
6 M	Condition of engine belts, automatic belt tensioner, hoses, and wires		
7 M	Condition of hose clamps, water pump, and wire clamps		
8 M	Look for areas of corrosion/dirt or grime		
ENGINE OIL LEVEL/CONDITION			
9 M	Check engine oil level, verify oil clarity and viscosity		
ENGINE COOLANT LEVEL/CONDITION			
10 M	Check radiator for leaks and temperature (radiator is securely in place)		
11 M	Verify that blades of cooling fans are not broken or bent		
12 M	Check coolant level, freeze protection rating		
AIR FILTER INSPECTION			
13 M	Inspect air filter for housing for debris (leaves, bugs)		
BATTERY LOAD TEST			
14 M	Inspect battery for cracks, clean and inspect battery top, posts & cables		
15 M	Measure battery voltage/perform load test		
IGNITION SYSTEM			
16 M	Inspect system for hoses, cracked or burned wires		
17 M	Check wire for short circuits and arcing		
POWER STEERING FLUID LEVEL			
18 M	Inspect power steering fluid level		
BRAKE FLUID LEVEL			
19 M	Locate and inspect master cylinder reservoir, check brake fluid level		
AUTOMATIC TRANSMISSION FLUID LEVEL & CONDITION			
20 M	Check oil temperature "Park" "N" for proper engagement		
21 M	Fluid level meets manufacturer's specified level, clarity and viscosity		
FUEL SYSTEM			
22 M	Inspect fuel injection system for proper operation		
23 M	Check fuel system for leaks or loose wires and lines		
24 M	Inspect evaporative emissions for proper operation		
MANUAL TRANSMISSION FLUID LEVEL			
25 M	Verify manual fluid level, clarity and viscosity (if required)		
MANUAL TRANSMISSION HYDRAULIC CLUTCH FLUID LEVEL			
26 M	Check clutch fluid reservoir for proper level		
WASHER FLUID LEVEL			
27 M	Inspect/verify washer fluid reservoir (if equipped)		
STARTER PERFORMANCE (AUTOMATIC TRANSMISSION)			
28 M	Check that starter only operates in "Park" or "Neutral"		
STARTER PERFORMANCE (MANUAL TRANSMISSION)			
29 M	Verify only when check (park/neutral) if the engine (GM Standard)		
ENGINE RUNNING, NOISE, VIBRATION & HARSHNESS			
30 M	Check for fuel leaks or vacuum noise		
31 M	Inspect system condition		
32 M	Fuel delivery system		
33 M	Verify correct/under hood/wheel/marshall/gaskets soundness		
34 M	Radiator/heater hoses condition		
35 M	Power steering/gunpowder condition		
36 M	No squealing belts		
Comments			

- ✓ Check vehicle history
- ✓ Check safety campaigns
- ✓ Test drive
- ✓ Service bay
- ✓ A=Appearance
- ✓ M=Mechanical

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150+ POINT INSPECTION/RECONDITIONING

MECHANICAL INSPECTION

- Road test: acceleration – braking – steering
- Functional check of: windows – lights – parking brake
- Under-hood inspection: electrical system – power steering – engine
- Under-vehicle inspection: frame – suspension components – brakes
- Tires – replaced unless they meet stringent minimum safety standards (exceeding most government safety standards)
- Wear items – belts, hoses, wiper blades – replaced if cracked or worn

APPEARANCE INSPECTION

- Body and interior reconditioning performed:
exterior appearance – interior appearance

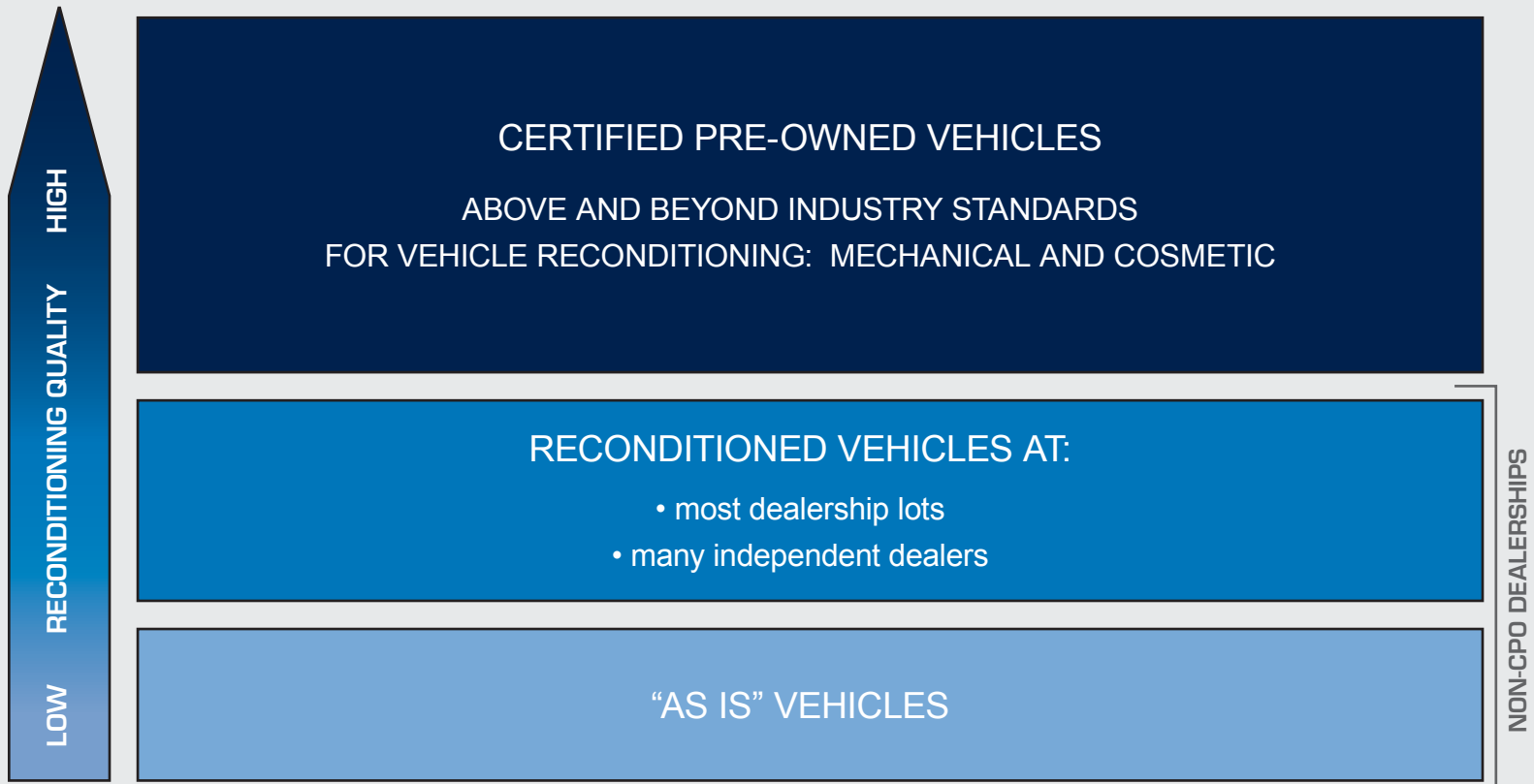
ROUTINE MAINTENANCE

- All required maintenance and interior and exterior detailing performed before final certification

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USED VEHICLE INDUSTRY QUALITY SPECTRUM



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WHY SELECT A GENERAL MOTORS CERTIFIED PRE-OWNED VEHICLE?

EXAMPLE: TWO SIMILARLY EQUIPPED VEHICLES

General Motors Certified Pre-Owned Dealership

1. 150+ Point Vehicle Inspection & Expert Reconditioning
2. Manufacturer's Warranty
3. Roadside Assistance
4. Exchange Privilege
5. Available Extended Warranties
6. Dealer Plan Financing
7. State-of-the-Art Service Department
8. GM Trained Technicians
9. Certified Pre-Owned Student Discount

Independent Dealer



Which vehicle do you think is the better deal? Which vehicle would you choose?

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CERTIFIED PRE-OWNED STUDENT BONUS PROGRAM OFFER

Eligible students* receive a \$500 discount/credit towards the purchase of a GM Certified Pre-Owned vehicle.

*Students attending full-time studies at high school, college or university, with valid student identification. Recent graduates (within 6 months of graduation) are also eligible.

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